## USDAN SUMMER CAMP



### AN OPPORTUNITY TO JOIN A GREAT TEAM!

**JOB TITLE** EVENT STAFF (CLEANERS, PARKING ATTEDANTS, USHERS)

**DEPARTMENT** MARKETING

**REPORTS TO** EVENT MANAGER

### **ABOUT USDAN**

Usdan has been recognized as a Top Nonprofit Workplace in 2021, 2022, 2023, and 2024! Usdan opens a world for children to joyfully express their creativity and develop their artistic skills. Each summer, teachers and artists — actors, directors, playwrights, painters, sculptors, musicians, composers, dancers, poets, and novelists — come together to teach and collaborate with our campers, ages 5 to 18. Set on 140 acres of natural beauty in Wheatley Heights, Long Island, NY. Usdan is a safe, welcoming place within which campers have the freedom to build new friendships, explore nature, gain personal independence, and have fun, while developing new skills and techniques in their chosen artforms.

#### **POSITION SUMMARY**

Join our team as our campus hosts different events though our spring, fall and summer seasons. As an event staff member you'll help for maintain clean spaces, accommodate guests and ensure smooth event operations. To be successful in this role, staff should process strong communication & problem-solving skills. This position provides an opportunity to gain experience in the hospitality field while working in an outdoor environment.

### **JOB RESPONSIBILITIES**

### For Cleaners

- Maintain Cleanliness of all used spaces on campus.
- Trash and litter removal at the end of the event.
- Cleaning and restocking bathrooms.
- Sweeping concessions areas during the event.

### For Parking Attendants

- Direct vehicles to available parking spaces & ensure smooth traffic flow.
- Greet guests in a warm & welcoming manner.
- Assist guests in finding the event space.
- Can anticipate the guests needs.
- Effectively communicate with event manager to resolve any issues with guests in a friendly & professional manner.
- Other duties as assigned.

### For Ushers

- Greet guests when they arrive & guide them to designated event areas.
- Assist guests with any special needs or requests.
- Monitor the event area to ensure quests remain seated & follow event rules.



















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- Distribute programs, materials or other event items to guests.
- Respond to guest inquiries and provide helpful information about the event schedule or venue.
- Help manage crowd control during high-traffic times, such as entry & exit.

The above job description is not intended to be an all-inclusive list of duties and standards of the position.

### **QUALIFICATIONS**

- Must be at least 18 years old.
- Ability to meet the physical demands of the job, which includes standing and walking for long periods of time and lifting heavy loads up to 50 pounds.
- Strong interpersonal skills required.
- Customer service skills preferred.
- · Ability to work in a fast-paced environment.
- Ability to work nights, weekends, and irregular hours.
- Willing & able to work outdoors during some light precipitation.
- Capacity to work both independently and as a team.
- Ability to take direction and complete tasks assigned by supervisors.
- Honest and ethical.
- Can-do attitude with the ability to find "yes".
- Ability to maintain a positive outlook and a "go with the flow" attitude.
- Have a reliable means of transportation.
- Ability to be punctual and reliable.
- Must complete New York State required trainings, including but not limited to a Sexual Harassment Prevention training and a Child Abuse and Neglect/Maltreatment Identification. Links to required trainings will be provided after hiring.
- CPR training is not required but a plus.

Have reliable transportation to Usdan's campus. Requests for accommodations are subject to approval by senior management.

### **SEASON DATES AND TIMES**

This position will be on-call with varying shifts as events are scheduled.

### COMPENSATION

\$16.50 per hour.

#### **PHYSICAL DEMANDS**

Usdan is a 140-acre campus with facilities spread throughout - distances vary and are along uneven surfaces, up and down hills. Some facilities are elevated and require one to two stairs to enter.

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Some staff walk an average of two miles per day. Other physical demands include the ability to work in a hot, humid environment; the ability to speak clearly and understand the speech of another person; and the ability to prioritize sounds and focus on one sound among many.

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential physical functions of this position.

### **TO APPLY**

- Please apply through our online application: <a href="https://www.usdan.org/employment">https://www.usdan.org/employment</a>
- PDF files are preferred attachments. No phone calls please.
- Please submit a cover letter.

USDAN CENTER FOR THE CREATIVE AND PERFORMING ARTS A/K/A USDAN SUMMER CAMP FOR THE ARTS IS AN EQUAL OPPORTUNITY EMPLOYER AND IS COMMITTED TO CREATING AN INCLUSIVE ENVIRONMENT FOR ALL EMPLOYEES. WE WELCOME APPLICANTS FROM DIVERSE BACKGROUNDS TO APPLY THEIR UNIQUE BACKGROUNDS, PERSPECTIVES, SKILLS AND TALENTS TO FOSTER AN OPEN, COOPERATIVE, AND DYNAMIC ENVIRONMENT WHERE EMPLOYEES AND USDAN ALIKE CAN THRIVE. ALL EMPLOYMENT IS DECIDED ON THE BASIS